

#### CLIFTON COMMUNITY HEALTH SERVICES

## Newsletter July 2019

#### **Chairman – Chris Bazley**



Goodday Readers,

Haven't we had some crook weather No wonder so many sick. Look

yourselves and make sure you use our great advances her career. medical facilities when you need them.

A few days to end of the financial year recruitment for this position. Jo representing hopefully on the right side of the ledger! the Refurbishments to start soon will brighten up management and Rob (Imhoff) as chair of parts of Nirvana. Thank you to all who have the medical committee. If you have any made donations lately, either financially or feedback on this position please contact any gifts of your time, they are much appreciated. of the people whom the board believes gives

The board have started interviews for two to this position. new applicants they will certainly bring a number of new skills which is great to see.

I haven't given up on a bus for our residents with an application going into Qantas for a regional community grant. Louise (my wife)

1

1

2

3

4

5

6

7

8

says I should show how confident I am by going and getting my licence to drive the bus.

lately. Brad is having a well earned break for a few Today is blowing like a weeks- the board is very supportive of staff gale from the South Pole. taking a break to recharge those batteries.

people are reporting in The board wishes our medical practice after manager, Tammy all the best as she

> We will have the following people leading the medical practice. Brad for the a good representation from the areas close

Regards, Chris Bazlev

the resident representative-Anne K

#### Inside this issue:

**Chairman Report Complaints/Compliments General Manager Medical Centre Photos** Lifestyle Department **Activities Calendar Upcoming Events** 

**Facebook Page** 

Hi all, The feeling among my neighbours has been positive and the food has been hot and tasty for these cooler days.

Jade has her new Relaxation room ready which I will trial and give feed back for the next newsletter. Mean while I encourage other residents to take some time out and

trial it. Some residents I hear are looking forward to the weather warming up so they can take advantage of the trike ride and take a cruise around Clifton. Please come and see me if you have any concerns and have an enjoyable July.

**Complaints/Compliments and Feedback via** 

#### **General Manager-Brad Jones**



2019 sees the introduction of the new Aged Care Quality Standards that replace the current Standards.

Also the introduction of the new Charter of Aged Care Rights that Did you know that as a Registered Charity replace the current Charter of Residents Rights and Responsibilities.

In addition to my articles in previous newsletters I have also written directly to each resident (or their nominated representative) in relation to the Charter of Aged Care Rights and the CCHS Charter of Resident and Representative Responsibilities.

Some tremendous training over the last community, month with over 50 staff, directors and other volunteers experiencing the Virtual Dementia Tour. In addition 11 team members attended a world class Dementia Symposium in Brisbane and 5 RN's attended a great session held in Toowoomba.

Partnered with all this training was also another onsite session attended by 13 of the team on Diversity and Dementia. This is all in addition to the Mandatory Training session that we held onsite which supplements our extension online training package.

The Roval Commission into Aged Care Quality and Safety continues and has commenced Regional Hearings around Australia, most recently sitting in Broome and working their way around the country. We continue to look forward to the outcomes and hope that the Government will sufficiently fund small providers such as ourselves to continue to deliver outstanding levels of service.

It is shaping up to be a very bad Flu season and whilst take up of the vaccination has been strong so far, it is not too late to contact the Clifton Medical Practice and book in.

As we move into the second Have your say. Outside my office in Nirvana half of the year, July 1st is a Display with Colour samples for the possible new carpets and Vinyl which we will be able to install under the terms of our successful Aged Care Approval Round Capital Grant. Make sure to have a look and write your preference.

> and Deductible Gift Recipient any donation you make to Clifton Co-Op Hospital Ltd over \$2 is tax deductible. Consider making a donation today.

> I take this opportunity to announce that our Medical Practice Manager, Tammy Dickeson, has tendered her resignation to pursue an opportunity in Toowoomba. We support Tammy in her career advancement, however acknowledge that her leaving creates a big hole in our community organisation. Tammy is leaving us on good terms and her last day will be Friday 12th July 2019.

> Please join me in thanking Tammy for her dedication to the Clifton Medical Practice and Clifton Community Health Services as a whole. Over the last six years we have seen the Practice grow, both in physical location, quality and quantity of team members and increasing service levels for our patients and residents. Thank you Tammy, we wish you well for the new opportunity.

> I look forward to us all supporting Tammy's successor in their new role.

> Please "Like" our Clifton Community Health Services Facebook Page, we have gone past 600 likes for the page

> Remember, a community working together with a common purpose can achieve anything.

"Together we will continue to make a difference"

**Regards Brad** 

### **CLIFTON COMMUNITY HEALTH SERVICES MEDICAL CENTRE**





"I have been here 6 years and loved every minute of my job! I am moving on to a new opportunity, but will be very sad in leaving my community"

Thank you Tammy for your dedication to the Clifton Medical Practice and Clifton Community Health Services as a whole.

We wish you well for the new opportunity.

### Welcome our new interns,

Dr Kate Raine – she is here in Clifton for 10 weeks and the residents and families will see her often on rounds. Kate was a medical student with us last year so she is a familiar face to us.

Michael Holland is our new 4<sup>th</sup> Year Medical Student from Griffith University and he will be with us for 7 weeks.





## **Trevor Stewart- Entertainer**



Yarn Teller Singer Songwriter Performer Bush Poetry

> DT Building Thursday 4th of July

Starting at 10:30am

## **Taking a cruise around Clifton**



Looks who's been on a trike tour!!

#### Lifestyle Coordinator— Jade Gilchrist



Lifestyle & Volunteer

Hi everyone,

Thank you to those who have donated records for our Sunflower Lodge they will be put to use purchased two have jackets and gloves with Coordinator-Jade Gilchrist the help of a donation

for the trike tours and

we encourage you to make a booking. It is free for residents and can be booked more Regards, Jade. than once. I plan the tours to look at the local gardens in spring and then the Christmas lights in December. You can also invite the community to book in for a donation, children must be over eight to ride.

The relaxation room has been set up and ready for anyone looking for some time out. It has an electric recliner and a ceiling projector with a colourful wave effect and sounds of nature or music.

and enjoyed by all. I Let me know if you would like to give it a try. It is a black margue, in the DT building.

> I will be off to Tasmania for a weeks holiday leaving on the 8th so I will be sure to share my adventures when I get back.

Thinking about becoming a volunteer? Give Jade a call 0400 404 490

#### **July Birthdays**

Joyce B 5th **Doreen 9th** Graham 15th Stanley 15th

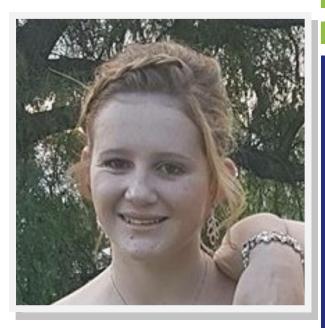


**Welcome New Residents** Sylvia to the Nursing Home



**Rest in Peace** Elaine

### Lifestyle Award WINNER



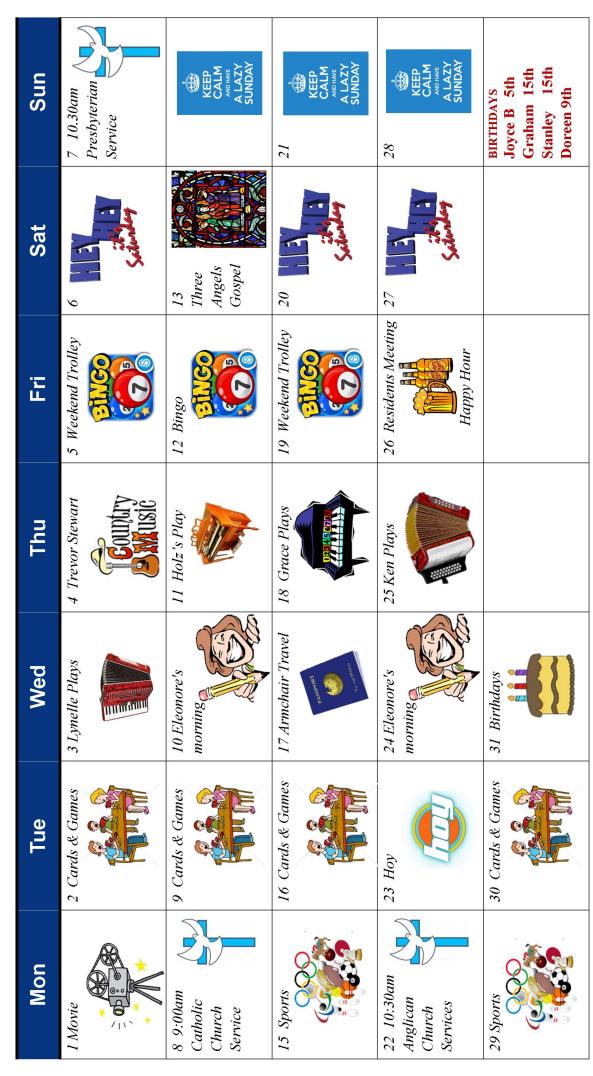
The winner of the Lifestyle Award for June! Linley under the category of Excellence in Care

**Congratulations Linley** 

## 10:00am MORNING TEA ACTIVITIES START AROUND 10:30AM

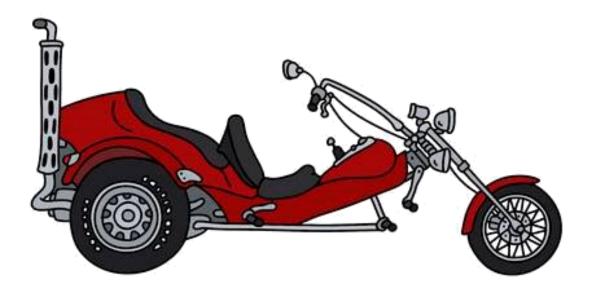


**HEALTH SERVICES** 



PROGRAM IS SUBJECT TO CHANGES

## After Lunch Trike Ride Monday & Wednesday



## Birthday Rides Sunflower Tours Local Rides Book your trip with Jade

# Residents must be accompanied by a staff member or family member

Must have capacity to sign a waiver prior to ride!

Also open to the community for a donation



#### Clifton Community Health Services

Published by Brad Clifton [?] - June 18 at 10:53 AM - 🕥

Did you see our Medical Practice Team in the Clifton Courier last week? Crazy sock day.





### Clifton Community Health Services @CliftonCHS

Clifton Community Health Services Published by Brad Clifton [?] - June 16 at 6:07 AM -

Three becomes four, as we plan ahead to continually maximise our onsite water storage. The desperately needed rain will surely come one day and fill these up.





#### Clifton Community Health Services Published by Brad Clifton (?) - June 21 at 8:00 AM - 🕥

Another big thank you to the Clifton Community Op Shop who continue to support our community based organisation. This time contributing half







...

Clifton Community Health Services Published by Brad Clifton [?] - June 21 at 5:38 PM - 🚱

We have received the ACAR capital Grant Contract from the Federal Government that will contribute to the refurbishment of Nirvana Hostel.

For the Next few weeks, on display outside Brads office will be the entry carpet, common area carpet and vinyl samples.

Please take the time to review and write your preference on the sheets provided.... See More



\*\*\*

...