



**Chairman  
Andrew Douglas**

This month I should like to start by acknowledging the exceptional contribution made to our organisation by our valued Director of Nursing, Mrs Heather Miller. January marked

Heather's 35<sup>th</sup> anniversary with CCHS, which is a remarkable milestone! On behalf of the Board, Management and Team, I should like to thank Heather not only for her dedicated service but for the care and compassion with which she quietly goes about acquitting her significant responsibilities. Heather, thank you!

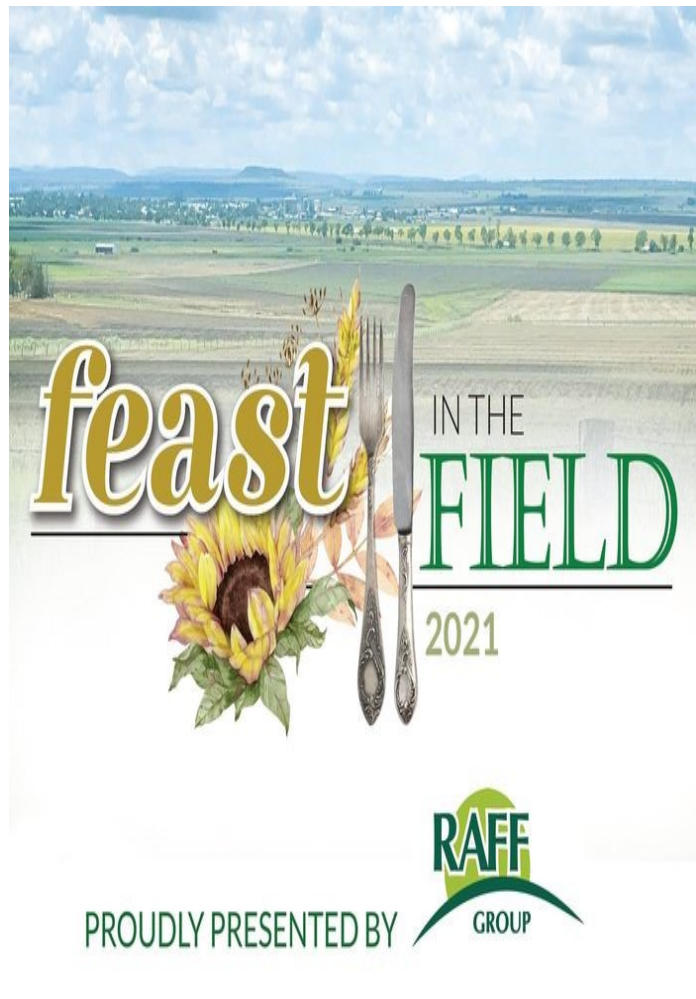
On another note, the Australian Government plans to soon make COVID-19 Vaccinations available, with older members of our community and Aged

Care and Health workers to receive priority. CCHS recommends that our residents, patients and team members closely consider the information to be made available.

Saturday 13<sup>th</sup> of March promises to be a great day at our inaugural 'Feast in Field' fundraising event for which tickets are now on sale and selling fast. Those interested should get a table together and book as soon as possible to avoid disappointment!

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## Chairman—Andrew Douglas

Finally, as the new Chairman of the Board, I have been asked to introduce myself in a little more detail. To that end, I should perhaps start by saying that I was born in western Queensland and spent much of my childhood on remote cattle properties, where I undertook school by correspondence and 'school of the air', before moving to 'civilisation' (in North Queensland) and a more conventional education. So you could say that rural communities are 'in my blood'.

- After attaining a business degree at the University of Southern
- Queensland (USQ) in Toowoomba, I
- have developed a career in management, governance and consulting and, for the last 16+ years, have owned and operated a consulting firm called Nexus Executive Services. In parallel, I have gained 20+ years of board experience, including having chaired various companies, consulted to numerous Boards of Directors and having chaired Regional Advisory Committees for the Australian Institute of Company Directors and Australian Institute of Management, as well as serving on two Advisory Boards and numerous Industry Reference Panels for USQ. I was privileged to be invited to join the Board of Directors at CCHS in December 2016 and to have served

as Deputy Chairman from November 2017 until being elected Chairman in November 2020.

To lead the Board of this great organisation, working closely with the Management Team, is indeed an honour and a role I have accepted due largely to the confidence I have in our people and the excellent work they do. The care and professionalism our team demonstrates when serving our patients and residents is, of course, the basis of our enviable reputation as an organisation. As a Board of Directors, we look forward to the next exciting chapter of our organisation's development, as we work to ensure *quality of life* for all of our

**Feeling Unwell?**

**CLIFTON MEDICAL PRACTICE**  
can assist with all your health needs!  
(including Skin Checks)

**and now we'll be opening even earlier & later!**

**NEW OPENING HOURS**  
From 18 January  
Monday to Friday  
8am – 1pm  
2pm – 5.30pm

**BULK BILLING PRACTICE**  
for all MedicareCard & DVA Holders

**Accepting NEW PATIENTS**

**CLIFTON COMMUNITY HEALTH SERVICES**

Cnr of Kates & Norman Streets  
**T 4697 3097**

## General Manager-Brad Jones



One major conversation this month is all about the Covid-19 vaccine rollout. Information is being released daily and we are not yet in a position to advise exactly how the rollout will occur for our staff,

residents, patients and the wider community.

I can advise that the Clifton Medical Practice has expressed interest through the Federal Government Program to be a Vaccination Centre as the vaccination strategy progresses through it's scheduled stages. In the mean time please make sure that you are accessing reliable information on the vaccines from Qld Health or Federal Department of Health sources. We will continue to release information as we are advised.

The second big topic this month is the handing down of the Final Report of the Aged Care Royal Commission. It is to be hoped that the final report will deliver on it's expectations and effect once in a generation change to Aged Care Services in Australia. It will be vital that the Federal Government response to the report also delivers substantial funding increases to allow all providers, but particularly small rural providers such as ourselves, the ability to implement the recommendations for the benefit of all older Australians.

Covid-19 entry requirements and protocols remain in place and will continue to change as situations change in local areas and across Australia. It is easy to become complacent - please keep up with all the basics including hand hygiene and distancing measures. Please continue the increased vigilance of your own health. Please isolate and get tested if you have any symptoms.

Don't forget to support the Clifton Show. The dedicated volunteer Clifton Show Society

team have done a great job in even being in a position to put on the show and need our support to make it a success.

On Wednesday 17th February 2021 at 4pm we will formally open our Special Care Isolation room. This facility is part of our pandemic response and has been made possible by some very generous people. It will be a very unique resource for a small rural country town such as ours. It will be a small outdoor ceremony and is open to all as long as you RSVP. Please contact the office on 46973735 or [admin@cliftonhospital.org](mailto:admin@cliftonhospital.org) to register you attendance.

The CCHS Business Development Committee are organising and running a major 2021 fundraiser, Feast in the Field. Tickets are on sale now for the event which is on Saturday 13th March 2021. A big thank you to the Raff Group who have come onboard as the principle sponsor .

Communication is the key and things continue to change rapidly. Please contact us to discuss your individual circumstances and as we always do, we will work with you and your loved ones to see what can be achieved.

In anticipation of a very short timeframe to communicate with residents, representatives, families and staff in relation to the Covid-19 vaccination program we have commenced distributing consent forms and as mentioned earlier will update as more information becomes available.

2021 will see us further advance our Information Technology Strategy with substantial progress already being made in several areas. Look out for some great new improvements for medical centre patients to be rolled out in the next few weeks and we are already live on the new financial software for the entire complex.

Be kind to each other and together we will continue to make a difference.

Regards Brad



## Finance Manager— Louise Shaw



The finance and administration team were busy over the few months in the lead up to Christmas preparing to transfer

to new financial accounting software.

After a nice break taking my family to the beach for a few weeks, it was back to work and our transition date to the new system was 1<sup>st</sup> January 2021. So far things are going smoothly. You will notice a different look to your invoices and statements. If you have any questions regarding the new format please contact us to go through things.

I hope everyone has had a great start to the new year.

Regards,

Louise.



Clifton Community Health Services

January 26 at 6:33 PM · 🌐

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# Thank You

Leading Age Services Australia

January 26 at 5:00 PM · 🌐

Prime Minister Scott Morrison has declared today a national day of thanks to all our frontline workers for their role in helping to keep our communities safe. We particularly honour all [#agedcare](#) management and staff for their tireless efforts under challenging circumstances.

<https://www.goldcoastbulletin.com.au/.../b06bb6e88286771a...>  
[#strongvoicehelpinghand](#) [#thanksamillion](#)



## Lifestyle Coordinator— Jade Gilchrist



Lifestyle & Volunteer  
Coordinator—Jade Gilchrist

Hi everyone,

We have Ken Gillam playing for our residents as I write this and I see plenty of tapping toes. I can't believe we are already saying good bye to January and heading towards February. The summer wasn't very hot but I guess I may eat my words yet as Feb can be a bit hot. Australia day BBQ brought a big crowd to the DT building as we had some thong throwing, trivia and bush poetry. After lunch we had some Australia day bingo to end the day on

a fun note.

In February we will join John O as he celebrates his 60th wedding anniversary in the DT building on the fourth. I also have a keen scrabble player looking for a worthy adversary. If you are interested in playing a game or two each week please let the lifestyle staff know so we can pair you up together for a game.

On behalf of the Lifestyle team we wish everyone a great year ahead.

Regards, Jade

**Jade Gilchrist**

Lifestyle/Volunteer Coordinator

## February Birthdays

Sheila  
Barbara



Thinking about becoming a  
volunteer  
Call Jade 4697 3499

## Lifestyle Award WINNER

The winner of the Lifestyle Award  
for February is Ainslie Gillam



Ainslie is dedicated and hardworking. She works well under pressure and goes above and beyond when demands increase with events such as Australia Day (and cooks some incredibly tasty things for morning and afternoon teas!)

*Rest in Peace*



Activities  
10:30am-11:30am



# February 2021

Mon	Tue	Wed	Thu	Fri	Sat	Sun
1 Crosswords 	2 	3 Lynelle 	4 John Oliver's 60th wedding Anniversary morning tea! Jade on Flute	5 	6 	7 10:30 Presbyterian Church 
8 Catholic Church 10:30am Movie 	9 	10 Travel 	11 Holz 	12 	13 	14 
15 Word Game 	16 	17 Trivia 	18 Grace 	19 	20 	21 
22 Anglican Church 	23 	24 Meeting 	25 Ken 	26 1pm Happy Hour 	27 	28 Shelia 11th Barbara 12th

Subject to change without notice

Greetings, as we watched the first month of 2021 fly by. The practice is off to a flying start in 2021 with all the staff having had a good break over the Christmas and New Year period.

We sadly farewelled Dr Marc Heggart and Dr Ellie Skelton at the end of 2020, with both GP's moving on to other Practices. We did however welcome back Dr Desiree Tee after returning from maternity leave in early January.

The Practice is operating under some new extended hours. We now open at 8 am and close at 5:30 pm Monday through Friday.

The Practice welcomed a wonderful donation from the Clifton Hospital Auxiliary, of a new dermatoscope to assist our GP's during skin checks. This donation was appreciated by all the staff and I would like to take the opportunity to again say thank you to Christine Cameron and the ladies of the Auxiliary for all the hard work and raffle tickets it took to get this wonderful piece of equipment to its new home here at the Practice.

OK.. Let's talk all things Covid, and the upcoming Covid jab. Our Practice Nurse Rosie is working tirelessly behind the scenes and is being updated regularly about dates and times etc. Once we have confirmed dates, much like the Fluvax in previous years, we will let patients and staff alike know of the vaccine rollout phases and what to expect. Please bear with us as these things tend to change frequently. Should you have any questions or concerns about the vaccine, be sure to book in and see one of our GP's who can discuss any concerns with you.

We look forward to a busy and hopefully COVID-19 free year. Stay happy and healthy.

Thanks, Luke

**COVID-19  
VACCINE**







**Australia Day**

Reflect. Respect. Celebrate.







**Australia Day**

Reflect. Respect. Celebrate.

**2021**

PROUDLY AWARDED TO

**Clifton Co-Op Hospital  
Auxiliary**  
**Clifton Community Group of the Year**

*In recognition of outstanding community  
service, encouraging community participation  
and demonstrating Australian values.*



**TOOWOOMBA  
REGION**

Mayor, Paul Antonio

26 January 2021

A program proudly supported by the National Australia Day Council



Congratulations to the Dedicated Clifton Co-Op Hospital Auxiliary who were announced as the winner of the Community Group of the Year at the Australia Day Awards.. They have asked us to display their award in the Hospital where it now has pride of place .



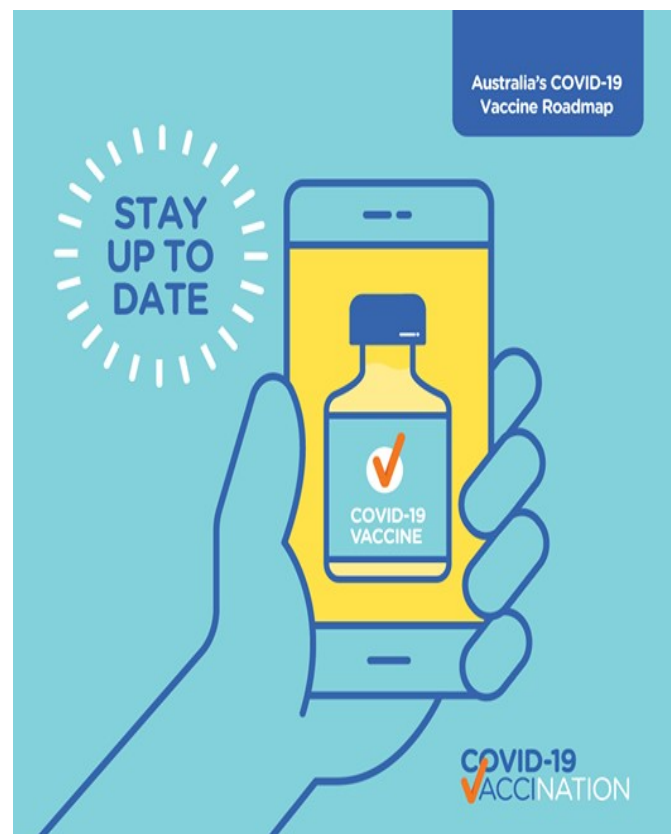
Clifton Community Health Services

Yesterday at 8:42 AM · 🌐

Here's a huge shout-out to our local supplier the RAFF Group who have very kindly come on board as a key sponsor for our forthcoming fundraiser 'Feast in the Field'. Without the help of local businesses and supporters, organisations such as ours wouldn't be able to take on the task of organising such events, so we really are very appreciative of this assistance! And while we are handing out thankyou's – a huge round of applause must go to all those who have secured tickets for our 'long lunch'; we have been blown away by the fact that we have already sold 120 of the 200 seats available in just the short time that we have had on-line sales operating. So, if you are thinking about joining us Saturday 13 March, it might be best to head to

<https://toowoombatickets.com.au/.../feast-in-the-field...>

ASAP! #communityspiritinaction #appreciationinspades #thanksraffgroup







### Clifton Community Health Services

January 20 at 8:20 AM · 🌐

Long term supporters [Ida and Lynne from QuiltsAlot Longarm Quilting & Embroidery Design](#) heard that we were in need of some more of their fantastic quilts for our residents and patients. Ida surprised us with a visit to drop off a donation of some more of their magnificent quilting creations. THANK YOU



2,354

People Reached

500

Engagements

Boost Post



You and 59 others

10 Comments 7 Shares



Care



Comment



Share



### Clifton Community Health Services

January 18 at 3:02 PM · 🌐

Thank you to the Clifton Progress Association, Clifton Railway Station and Clifton Fire Brigade teams for facilitating a CovidSafe visit from Aussie Santa early in December 2020. You certainly put some smiles on some faces. 😊



625

People Reached

143

Engagements

Boost Post



You and 21 others

1 Comment 4 Shares



### Clifton Community Health Services

January 18 at 2:44 PM · 🌐

Happy Birthday Myra, 104 years old, January 2021



### Clifton Community Health Services

January 15 at 10:29 AM · 🌐

This week we celebrated 35 years service to our community owned health services cooperative by our Director of Nursing, Heather. Congratulations and Thank You.



# STAY INFORMED ABOUT COVID-19 VACCINES.

Visit **health.gov.au** for the latest information.

We are working to make sure everyone in Australia has access to safe, effective and free COVID-19 vaccines. Vaccines will give us the protection to go about our everyday lives.

To keep up to date with the latest progress, and to ensure your information is reliable, visit **health.gov.au/covid19-vaccines**



**COVID-19**  
**VACCINATION**

**Safe. Effective. Free.**



**Australian Government**

