

HEALTH SERVICES

Newsletter August 2019

Chairman – Chris Bazley

Goodday Readers,

pleasant as seemed to have a cold snap and weeds.

We have two grants underway for a bus and the Women Riders World Relay that started hoping for a good outcome. We appreciate in Scotland and will be reaching Toowoomba everyone helping out in the Medical Centre on its way to Byron in September. We wish while we are looking for a new Centre her a safe journey. Manager.

We will have the following people leading the have any concerns or feedback so we can recruitment for this position. Jo representing improve our services. practice, Brad the medical for the management and Rob (Imhoff) as Chair of the Medical Committee.

If you have any feedback on this position please contact any of the people whom the

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board believes gives a good representation from the areas close to this position.

The days are fairly I love the cake and bikkies I buy at Ute and we Boot from Hospital Auxiliary ladies and one only day I hope to win their raffle.

for a few weeks. Also hoping that most of you managed to get Back to wishing it a peek of Jades Trike on Channel Seven would rain again as which is a great way to get residents out and we are mowing dirt about for a tour around Clifton.

I have also heard that Jade will be riding in

Please stop me anytime for a chat if you

Regards. Chris Bazley

the resident representative-Anne K

Inside this issue:

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- **Activities Calendar**
- **Upcoming Events**
- **Facebook Page**

Hi all, The residents all enjoyed the new entertainer Trevor Stewart who even had one of our volunteers up singing a duet.

Music has always been a highlight of the month and we are lucky to have regular visitors to come and share their talents with us. I am looking forward to the Seniors

Event and Jade has booked 50 spots for us, the volunteers and some family members. If you have a big group coming better let Jade know. Please come and see me if you have any concerns and have an enjoyable month.

Complaints/Compliments and Feedback via



General Manager-Brad Jones



A month into the new Financial Year and we are preparing to again welcome our Financial Auditors to perform their usual checks on our operations for the 2018/2019 year. The new

Aged Care Quality Standards that replaced the old Standards are one month old and we have been continuing the work of revising new policies, forms and procedure, a big thank you to the internal and external teams that have been working to assist us in this important work.

As mentioned last newsletter, I have written directly to each resident (or their nominated representative) in relation to the Charter of Aged Care Rights and the CCHS Charter of Resident and Representative Responsibilities. Please make the time to review them and it would assist greatly if you could sign them and return when convenient.

Some more training news with our online training platform being gradually updated to reflect the new standards and we hosted an onsite session aimed at assisting Diversional Therapists to meet any new requirements. The External Consultant that we have engaged to assist with the transition to the new standards has also provided some training to the internal team that has been working on these major changes.

Wednesday the 7th August is Aged Care Employee Day, on this day we will have a celebration of our fantastic team who all play such an important part in caring for the elders of our community, not just on one day a year but every day. I have included some separate information on Aged Care Employee Day in an additional article in this newsletter.

We will also be hosting the Toowoomba Regional Council's Clifton Seniors Week event in the Diversional Therapy Building on Monday 19th August, further details and RSVP information later in the newsletter.

new The Royal Commission into Aged Care e are Quality and Safety continues its work and will lcome commence hearings in Brisbane shortly, I am rs to hopeful of attending some of the Brisbane hecks hearing days and the upcoming community or the forum.

> You will all have read or heard the news about the severity of the Flu Season, as I write this several aged care organisations across the country are in lockdown to try and prevent the spread of diseases including influenza and gastro. It is not too late to be vaccinated with the Flu vaccination, if you have not already done so please contact the Clifton Medical Practice or your preferred health care provider and book in. Also if you have been unwell with any flu like or gastro symptoms, please delay your visits until at least 48 hours after your symptoms have ceased.

> Have your say. Available outside my office in Nirvana for another two weeks is a Display with Colour samples for the possible new carpets and Vinyl which we will be able to install under the terms of our successful Aged Care Approval Round Capital Grant. Make sure to have a look and write your preference.

> Did you know that as a Registered Charity and Deductable Gift Recipient any donation you make to Clifton Co-Op Hospital Ltd over \$2 is tax deductable? Consider making a donation today.

> Recruitment for our new Medical Practice Manager is reaching a conclusion with all shortlisted candidates have been interviewed and I am hopeful of making an announcement shortly.

Remember, a community working together with a common purpose can achieve anything.

"Together we will continue to make a difference"

Regards Brad

Aged Care Employee Day

All Australians are being urged to reach out to people they know who work in aged care on **Wednesday 7 August** this year and help recognise the positive contribution they make to the lives of our older Australians and the wider community.



Celebrating and honouring those who care

Aged Care Employee Day is a national day to say thank you to the more than 365,000 dedicated people who care for and support around 1.3 million older Australians who receive care and services each year.

The day is designed to celebrate each and every team member involved in the journey of caring for older Australians. From the nurses and care workers, to the cooks and hospitality teams, to the drivers, cleaners and laundry employees, to the volunteers, to the leisure and lifestyle officers and administration teams – this day is to recognise the entire workforce.

Aged Care Employee Day is an official day, registered with awarenessdays.com. It was initiated by aged care provider Whiddon in 2018 and is now proudly led and co-ordinated by Leading Age Services Australia (LASA).



Individuals and employers wishing to take part can find information and resources on the Aged Care Employee Day website:<u>http://</u> <u>www.agedcareday.com.au/</u>

After Lunch Trike Ride Monday & Wednesday



Birthday Rides Sunflower Tours Local Rides Book your trip with Jade

Residents must be accompanied by a staff member or family member

Must have capacity to sign a waiver prior to ride!

Also open to the community for a donation

Lifestyle Coordinator— Jade Gilchrist



Lifestyle & Volunteer

Hi everyone,

believe the cant Tasmania is past me as prepare for August. Tassie was lovely and

Coordinator-Jade Gilchrist the food was amazing and well worth a return

trip. We went to the zoo and the salmon farm but not without a trip to Richmond Gaol. Don't forget to book a ride on a trike when Richmond boast one of the oldest bridges in the weather warms up! Australia built be the convicts over 200 years ago.

Lian got to pat a Zebra, Meerkat, Camel, feed a Tassie devil and lion, but the highlight was the little monkeys making themselves at

home in her hood of the fluffy coat she was wearing.

months are just flying This month we are back celebrating seniors by! My weeks holiday to week in our usual styles with an entertainer already hosted by the council so be sure to book now your seat.

> It wont be long and the lifestyle team will be planning Christmas and I will be playing for you once again if you will have me :).

Thinking about becoming a volunteer? Give Jade a call 0400 404 490

August Birthdays Ron 7th 3rd Bruce Lloyd **10th** 28th Joe



Welcome New Residents

John and Therese in the **Nursing Home**



Lifestyle Award WINNER



The winner of the Lifestyle Award for July! Alana under the category of **Excellence in Care**

Congratulations Alana

10:00am MORNING TEA ACTIVITIES START AROUND 10:30AM



FTON

HEALTH



PROGRAM IS SUBJECT TO CHANGES

RESIDENTS BIRTH-

31

30 Resident Meeting

29 Bow and Curtsy

Birthdays

28

27 Cards & Games

26 10:30am

Anglican

Church 9:30am Tai Chi

l pm Poo

Ven

schoel

Ipm Pool

Remembrance

Resident

Darling Downs Men

Happy Hour

DAYS Ron Lloyd 10th

7th

A LAZY SUNDAY



SENIORS CONCERT CLIFTON - 2019 -

ORADGE .



123





9.30am -12.00pm

Diversional Therapy Room, Parking off Kate Street

BOOKINGS ESSENTIAL AND CLOSE 16TH AUGUST Please phone 131 872 and quote 'Seniors Week 2019'





Clifton Community Health Services @CliftonCHS





There's no doubt that Clifton is very deserving of a 'lift' during these difficult times, therefor it was a pleasure for the newest addition to the CC journalis... See More





Clifton Community Health Services Published by Brad Clifton [?] - July 26 at 2:33 PM - @

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Excitement a few weeks ago as our new replacement Industrial washer and dryer were delivered and installed in the laundry.





Brad Clifton shared a post. 25 mins

Clifton leading the way with innovative ideas for our community.



11,332 Views

7NEWS Toowoomba July 20 at 12:00 PM

Nursing home residents at Clifton have a new-found freedom thanks to the owner of a big, loud trike.

www.7NEWS.com.au

#7NEWS